

## 求人情報

エントリーレベル

ポジション名	(Overseas) Trust and Safety Associate for Tech Company!
この求人情報の取扱い会社	マイケル・ページ・インターナショナル・ジャパン株式会社/Michael Page International Japan K.K.
企業名	会社名非公開
掲載開始・更新	2024-06-21 / 2024-06-21
職 種	カスタマーサービス - カスタマーサービス/カスタマーサポート
業 種	その他IT関連
勤務地	アジア マレーシア
仕事内容	<p>As the Trust and Safety Associate you will engage primarily in content moderation, analyzing and reviewing user profiles, audio, videos, and text-based content and/or investigating, escalating and/or resolving issues that are reported by users or flagged by the system.</p> <p>Description</p> <p>As the Trust and Safety Associate you will engage primarily in content moderation. Among the main responsibilities:</p> <ul style="list-style-type: none"> <li>* Analyzing and reviewing user profiles, audio, videos, and text-based content and/or investigating, escalating and/or resolving issues that are reported by users or flagged by the system</li> <li>* Review, classify and/or remove content according to client guidelines, using specific tools and channels</li> <li>* Reporting: directly to the Team Lead and the QA Responsible that looks over the operators</li> </ul> <p>Profile</p> <p>The Team in Malaysia is looking for candidates who are ready to start working in July, who have a good cultural knowledge of Japan, with the following main qualifications:</p> <ul style="list-style-type: none"> <li>* Good level of English language to be able to communicate with the Team</li> <li>* Good level of Japanese (N3 and up)</li> <li>* Bachelors degree is a MUST to acquire VISA sponsorship</li> <li>* Willing to work rotating shifts including weekends and nights</li> <li>* Strong emotional resilience, and stress-management skills</li> </ul> <p>Job Offer</p> <ul style="list-style-type: none"> <li>* International environment in one of Asia's most dynamic cities</li> <li>* Buddy Program providing local support in terms of transportation and finding good accommodations</li> <li>* Local Team in charge of supporting employees in case of need</li> </ul> <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.</p>
企業について(社風など)	The client is a Tech firm.
応募条件	<p>The Team in Malaysia is looking for candidates who are ready to start working in July, who have a good cultural knowledge of Japan, with the following main qualifications:</p> <ul style="list-style-type: none"> <li>• Good level of English language to be able to communicate with the Team</li> <li>• Good level of Japanese (N3 and up)</li> <li>• Bachelors degree is a MUST to acquire VISA sponsorship</li> <li>• Willing to work rotating shifts including weekends and nights</li> <li>• Strong emotional resilience, and stress-management skills</li> </ul>
英語能力	ビジネス会話 (TOEIC 735-860)
日本語能力	ビジネス会話(日本語能力試験2級又はN2)
年 収	日本・円 3500万円 ~ 4000万円